

Practice Tips: Showings during the COVID-19 Pandemic

We recommend the following steps to protect you and your clients. We encourage members to follow government recommendations for social distancing to help prevent the spread of COVID-19 ([visit AREA's website for practical showing tips and more](#)).

Best practices

When clients determine they want to move forward with showings or viewing properties for sale, you must discuss their COVID-19 concerns and help them assess the risks associated with each property. This includes advising your clients to visit the [Government of Alberta website](#) for the most up to date information regarding COVID-19 and asking all parties and their representatives health and travel-related questions:

- Have you or has anyone in your home travelled outside of Canada within the last 14 days?*
- Have you or has anyone in your home been in contact with someone who has tested positive for COVID-19?*
- Have you or anyone in your home tested positive for COVID-19?*
- Are you or is anyone in your home awaiting test results for COVID-19?*
- Do you feel unwell? Do you or does anyone in your home have a fever, cough, runny nose, sore throat, shortness of breath, or any other flu-like symptoms? Have you recently had any contact with someone who is ill?*
- Are there tenants in the home?*
- Do you feel comfortable hosting showings while the coronavirus continues to spread?*
- Do you feel comfortable visiting homes while the coronavirus continues to spread?*

Discuss each party's responses to these questions to help your clients assess potential risks and make informed decisions. The seller can decide if they want to accept a showing request or the buyer can decide if they want to proceed with viewing a specific property based on the information provided. Clients should always be advised to obtain legal advice for their unique COVID-19 concerns, including questions about showing risks.

For more information, refer to [AREA's COVID-19 Best Practice Protocols](#).