

Refund Policy

CANDU Owners Group ("COG") offers this website, including its content, site functionality, and services (the "Website") to you, the user, subject to and conditioned on your acceptance of the refund policy set forth below together with our Privacy Policy and Terms and Conditions.

By using the Website, you agree that you have read, understand, and are bound by these Refund Policy conditions. COG may, in its sole discretion, revise these Refund Policy from time to time by updating the Refund Policy, with the new terms taking effect on the date of posting. You should review the Refund Policy every time you use this Website as they are binding on you.

We want you to feel comfortable about transacting business with COG through our website.

Participants registered to COG event that requires payment may cancel up to two months before the event start date and will be refunded without any cancellation penalty. Cancellations with less than two months' notice will be refunded less a 100\$ cancellation fee. The cancellation fee for students and designated emeritus individuals is \$25. Individual events may specify different cancellation conditions as part of the event registration process.

We thank you for taking the time to review this important information.