



Helpful Financial Information

Q: What is a student account?

A: Every student has an account where “other fees” are charged. Potential fees are:

- School issued tablet/computer and technology fees (and repairs, if necessary)
- Parent Support Organization dues
- School store purchases for school supplies or clothing items
- Fall orientation trip
- Paperback books and workbooks for academic classes
- Taxi service to the airport (If not able to coordinate with school provided transportation)
- Yearbook
- Art Class supplies
- **Most important:** the cost of transportation, lodging, lift tickets and other shared costs (lane space, group meals, entertainment activities, etc.) for the **winter competition** trips are also charged to this account. Early season training camps and summer camps are billed separately and are not put on the student account. The coach will inform you before the trip departs regarding the destination, where they will be staying, and the costs.

Regarding **CVA Backcountry** – all costs associated with trips are charged to the student account with the exception of the fall trip, which is billed separately. The coach will inform you before the trip departs regarding the destination, where they will be staying, and the costs.

Students should have a debit and/or credit card to pay for personal purchases.

Q: If the cost of transportation and lodging for the **winter competition** trips are charged to the student account what is the best means of my student paying for food and the entry fees on the trips?

A: Generally speaking, your student will have the most flexibility if he/she has a credit card and a debit card. Most competitions require that you sign up online ahead of time with a credit card or debit card. Also if students sign up on the day of the competition some places accept a credit card and some only accept cash. Students typically pay for food on trips with a credit card or cash they obtain via an ATM with their debit card. Coaches suggest that students carry a minimal amount of cash on the trips. Each discipline has its nuances regarding which payment options work best. Please contact the coach for more information.

Q: How am I billed for the student account?

A: You will receive a monthly statement on the 15th of the month, or shortly after, which is payable within 10 days. (A late fee is assessed on account balances over 10 days). You may pay it off each month by check or credit card. For budgeting purposes some families deposit a set amount each month in the student account to keep a credit balance. If you pay by eCheck, debit or credit card, please use the CVA payment portal: <https://gocva.diamondmindinc.com> . Cash, check and eCheck(ACH) receive the cash discounted rate. Debit and credit cards are at an undiscounted rate. Checks may be mailed to CVA, attn. the Business Office, or you may stop in to pay by cash or check.

Q: If I have questions about my tuition or student accounts, who do I contact?

A: Our accounts are handled by Sue Howe at showe@gocva.com or 207-237-4458. Our finance director is Steve Sitz, ssitz@gocva.com or 207-237-4460. Steve can assist you with payment plan and any contractual or financial aid questions.